



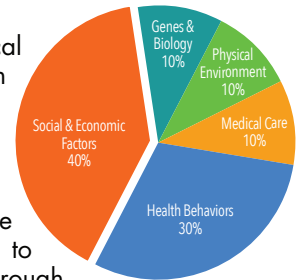
# CRN

## What is Community Resource Network?



Community Resource Network (CRN) is a social information exchange (SIE) designed to help bridge the gap, increase efficiency and improve outcomes when it comes to social determinants of health. CRN is the SIE complement to Quality Health Network's (QHN) health information exchange (HIE). QHN was created in 2004 to provide the secure exchange of electronic health information between authorized medical providers in Western Colorado.

CRN is taking that shared technology platform to the next level. It is incorporating the social and medical elements of health in order to get a more robust picture of the many factors that influence an individual's overall wellness. What we usually think of as "health care"- regular screenings and check-ups, going to the doctor when we're sick – is only about 10% of what defines our health.<sup>1</sup> The rest is dependent on things like social and environmental factors, genetics and individual behavior.



Determinants of Health

The CRN platform is the solution to achieving a whole-person picture of wellness. The collaborative community network is made up of behavioral, social, and medical service agencies in an effort to improve outcomes for clients, by facilitating expert collaboration among various points of service through secured shared technology. CRN allows those involved in care coordination to view pertinent information to more efficiently guide clients through life challenges. This collaboration is critical to improve the health and safety of those we serve, while reducing duplication of services and ultimately driving down the cost of health care.

## Connecting for Healthier Communities

### Changing the Way We Work

We are inviting all stakeholders to help explore and change the way we work together to better serve the needs of our community. To connect what used to be silos of services and create a system where all domains can coordinate their work to improve the health of our community, one individual at a time.

### Who Will Have Access to CRN:

- Medical Providers
- Human/Social Service Providers
- Behavioral Health Services
- Public Housing Authority
- Judicial System/Law Enforcement
- Educational Institutions

*"The establishment of the Community Resource Network gives us the opportunity to facilitate a whole-person approach to care and support and provide a robust directory and referral network of community resources which can be used to meet the needs of those we serve."*

– Jeff Kuhr, PhD, Executive Director  
Mesa County Health Department

### CRN helps to improve the health and safety of the community and support each other by:

- Collecting and using data to identify individuals at risk in our community, regardless of their entry point for services
- Proactively provide interventions and services to mitigate risks and support healthy behaviors
- Decreasing the barriers to care and services for individuals in the community
- Providing the timely and consistent dissemination of information regarding the entry and exit of individuals from care, services, or a change in circumstances

### Benefits to the Community

- Provide low cost infrastructure for communication and collaboration among all service providers
- Facilitate secure, streamlined communication and information sharing between medical and non-medical care team members that meets both HIPAA (health), FERPA (education), and other confidentiality regulations
- Support the establishment of a standard processes for community wide referrals, tracking, and closure
- Decrease the overall cost of providing services by reducing duplication in the collection and reporting of demographic, assessment and other information



Powered by Quality Health Network

<sup>1</sup> Tarlov AR. Public policy frameworks for improving population health. Ann N Y Acad Sci 1999; 896: 281-93