



CENTER FOR IMPROVING
VALUE IN HEALTH CARE

CO APCD Advisory Committee Meeting Notes February 11, 2020

Committee Attendees Remote Via Webinar: Michelle Anderson, *National Director of Managed Care Pharmacy, Mutual of Omaha*; Kim Bimestefer, *Executive Director of HCPF*; Rick Doucet, *CEO, Community Reach Center*; David Ehrenberger, *CMO, HealthTeamWorks*; Rick Curtsinger, *Director External Affairs, Quality Health Network*; Jon Gottsegen, *Chief Data Officer, Governor's Office of Information Technology*; Todd Lessley, *VP for Population Health, Salud Family Health Centers*; Jessica Linart, *Director of Insurance, Colorado PERA*; Phillip Lyons, *Director of Regulatory Affairs, United Healthcare*; Eriko Mori, *Contract Administrator, HCPF*; Tom Rennell, *SR VP of Financial Policy and Data Analytics, Colorado Hospital Association*; Miranda Ross, *Interim Senior Actuarial Director & CO Actuarial Lead, Kaiser Permanente*; Kelly Schultz, *Senior Market Analyst, Colorado Division of Insurance*; Blake, *Aide to Representative Soper*; Deanna Towne, *CIO, CORHIO*; Chris Underwood, *Deputy Chief of Staff, HCPF*; Caitlin Westerson, *Policy Director, Colorado Consumer Health Initiative*; Nathan Wilkes, *Owner/Principal, Headstorms Inc.*

CIVHC Attendees: Vinita Bahl, *VP of Data and Analytic Operations*; Cari Frank, *VP Communication and Marketing*; Maria de Jesus Diaz- Perez, *Director Public Reporting*; Matt Keelin, *State Initiatives Program Manager*; Peter Sheehan, *VP of Client Solutions and State Initiatives*; Stephanie Spriggs, *Communication Program Manager*

Please refer to the presentation and materials for further information.

Data Quality and Submission Errors

- Payer Forum to Solve CO APCD Data Submission Problems
 - Currently, when there are CO APCD data submission quality concerns, CIVHC has two avenues of correction: work with the technical staff at each carrier or escalate the concern for remedy by activating penalties via HCPF. There is no middle path where the carriers and CIVHC can collaborate to solve data submission challenges. CIVHC proposes to create a Payer Forum to enable such collaboration.
 - The Payer Forum would be comprised of key members at carrier organizations who are mindful of the fact that CO APCD data is being used to establish policy that impacts all aspects of health care in Colorado and are committed to ensuring that CO APCD data is of the highest quality.
 - Members of the Forum would
 - Receive regular communication about general submissions
 - Obtain customized reporting of key submission attributes and description of problems
 - Follow-up phone calls when significant problems arise
 - Participate in periodic meetings to discuss use of CO APCD data for key initiatives and impact of data submission problems on results
- Discussion – overall, the Committee believes this to be a positive suggestion and encouraged CIVHC to move forward with implementation.
 - Would there be any possibility of encountering anti-trust concerns in a group like the Payer Forum?
 - CIVHC would not share that level of detail with the wider Payer Forum group, all conversations pertaining to payer-specific data would happen individually. Group discussions would center on how CIVHC is using the data, what high-level problems are being encountered, and possible solutions.
 - Has CIVHC considered building a culture of accountability into the Payer Forum at inception? It is likely that the executives and higher-level team members at the carriers are not aware of the submission challenges and having them help determine the standards for data submission and data quality could underscore the importance of the work.
 - It would be helpful for CIVHC to formalize and define the requirements for timely and accurate submissions, in fact, this is something that the Payer Forum could help generate. Then, the process for escalation and financial penalties could be delineated and communicated.
 - It will be important to maintain parallel streams of communication because there are two groups that CIVHC will be communicating with on the payer side, the technical staff who handle the ins and outs of

the data and the higher-level staff that own the responsibility for the entity submitting to the CO APCD. These communications will need to be tailored to each audience while imparting the same information.

Operational Updates

- Staffing Updates
 - Matt Keelin has taken a new position with Health Tech Solutions. His last day will be February 18th. He has been an asset to CIVHC and will be missed.
 - Megha Jha will be starting as senior analyst in the coming months.
 - Additional open positions
 - Program Assistant
 - State Initiatives Program Manager
 - Two other analyst positions
 - Compliance Officer
- Operational Activities
 - The staff has begun developing CIVHC's strategic plan for the next three to five years, including refining our vision and direction. The proposed strategic plan will be presented to the Board of Directors later in February.
 - CIVHC is participating in the Health Data for Action initiative from the Robert Wood Johnson, which makes data from different sources available to requestors from across the nation to assist in their efforts to improve health care.
 - CIVHC was awarded a planning grant to help implement the program.
- CMS 50/50
 - Discussions with CMS in recent weeks have been positive as CIVHC and HCPF work to finalize the methodology for the calculations of the 50/50 payments.
 - Additionally, CIVHC and HCPF are developing budgeting scenarios to address any potential clawbacks required.

CO APCD Annual Report Review

- Every March, CIVHC is required to submit a CO APCD Annual Report to the Governor and General Assembly detailing the items below for the previous year.
 - Uses of the data
 - Public studies produced by the administrator
 - Cost of administering the database, sources of funding, and total revenue taken in
 - Recipients of the data, purposes for the data requests, and whether a fee was charged
 - Fee schedule displaying the fees for providing custom data reports
- In years passed CIVHC has also included population health analyses and trend information as well as Change Agent profiles, building the report out into a larger resource.
- Due to the abundance of new analytic projects undertaken this year, the decision has been made to split the CO APCD Annual Report and the larger analysis/trend report into two publications.
- This year's report focuses on the legislatively mandated topics and includes successes and challenges from FY 2019-2020.
- The report was included in the Committee's packet of materials for review prior to the meeting and CIVHC would appreciate any feedback or comments the members would like to share.
 - Is it possible to breakdown the graphic of fulfillments a little further to show what agencies are included in the "Government" category? Just to provide more detail as to who in the government is using the data.
 - A solution can be found to indicate the agencies who are the primary requestors in the government category.

CO APCD Scholarship Subcommittee

- Adoption of Scholarship Appeals Process
 - Based on the discussion in November, the Committee was in favor of editing language in the proposed policy to improve clarity related to the reason for the denial of the application as well as amending the

application based on recommendations from the Subcommittee or HCPF. (see meeting materials for more information)

- With these edits, the policy is adopted.
- Status of the Fund
 - Approved
 - 22 Projects totaling \$490,096 = 98% of the \$500k total available
 - 18 of the 22 have been completed
 - Available
 - \$9,904 = 2% remains available
 - Recommendations/Discussion
 - Question for the Committee, since the session is still in progress, should CIVHC hold back the remaining dollars for potential legislative projects?
 - Historically there have been one or two last-minute projects for legislators during the session, though this year CIVHC was proactive in reaching out about using the data. Legislative requests can also be expedited through the Data Byte process.
 - There are four major categories that requests fall into this year
 - 52% Research/Academic Projects
 - 27% Employer/Purchasing Alliances
 - 11% Nonprofits
 - 10% Government
 - There are projects lined up to use the funds if there are no legislative requests.
 - After discussion, it was decided that CIVHC would hold the funding for legislators until the end of March. Then, based on the situation, the decision could be made to release the funding for the other projects.
- Scholarship Project Showcase
 - There has been discussion in this Committee as well as the CO APCD Data User Group about creating an opportunity for projects funded by the Scholarship to share their work and outcomes. CIVHC will explore working with the Subcommittee and HCPF to coordinate this project with a possible launch later in 2020.

NBER Stakeholder Convenings

- CIVHC is in the fifth and final year of a national project with the National Bureau of Economic Research (NBER) funded by AHRQ.
 - The goal of the project is to identify relationships among the organization of healthcare providers (systems), delivery of evidence-based care, clinical and economic outcomes, and patient experiences.
- CIVHC is providing data and analysis, and gather stakeholder input related to:
 - The effect of segregation and specialization of care for low income patients on a variety of quality metrics for Medicaid and Commercial populations.
 - The description of patterns in health care utilization and quality for Colorado children, adolescents and young adults with different levels of clinical complexity.
 - Investigating the cost and quality of Free Standing Emergency Departments.
- CIVHC is asking volunteers from the Committee members and other organizations to participate in feedback sessions happening during late summer. Having local feedback will be particularly important in order to be able to generate research that can be readily applicable to make impact and change.
- Will send out more information when dates are set

Rapid Fire Updates (please see the CO APCD Advisory Committee Updates handout and presentation)

- Discussion
 - Low Value Care
 - There are nuances surrounding low value care that are important to include when reporting efforts to reduce utilization. The goal cannot necessarily be to get all of these services to never be used, or to zero. In some cases, they are very much necessary.

- CIVHC has been mindful of this nuance and made sure to include this information in the report.
 - How do CIVHC and the CO APCD work with other APCD's across the nation?
 - CIVHC is an active member of both the APCD Council and the National Association of Health Data Organizations (NAHDO) and is a frequent collaborator with the Network for Regional Healthcare Improvement (NRHI). These organizations share best practices, lessons learned, work together toward innovation, and are resources for each other.
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2020 Meetings – May 12, August 11, November 10