Telehealth Services March - July 2019 & 2020

**2019**

Total Services: 58K

- Commercial: 26K
- Medicaid: 18K
- Medicare Advantage: 14K

**Top Diagnosis Categories**

- Mental Health Conditions: 36%
- Respiratory Conditions: 10%
- Circulatory Conditions: 6%
- Counseling: 6%

**Top Service Providers**

- Primary Care: 40%
- Behavioral Health: 31%
- Internal Medicine Subspeciality: 6%
- Remote Weight Loss Service: 5%

**2020**

Total Services: 2.3M

- Commercial: 575K
- Medicaid: 1.4M
- Medicare Advantage: 314K

**Top Diagnosis Categories**

- Mental Health Conditions: 51%
- Endocrine/Nutritional Conditions: 7%
- Musculoskeletal Conditions: 6%
- Nervous System Conditions: 6%

**Top Service Providers**

- Behavioral Health: 35%
- Primary Care: 22%
- Federally Qualified Health Centers / Rural Health Clinics: 6%
- Home Health: 5%

For more information or to view the full Telehealth Services Analysis, visit us at: civhc.org